

MATT MACIAG LETTER OF RECOMMENDATION

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May 25, 2011

To Whom It May Concern

Dear Hiring Manager:

I was immediately impressed with Matt Maciag's enthusiasm, communication skills and professional demeanor when he was hired as the Director of Technology for Dexter Community Schools. As an information systems support technician for Dexter Schools I reported directly to him.

Matt Maciag is very knowledgeable and capable in all things technology. He is easy to talk to, fair and equitable, and is receptive to input from others. He is passionate about technology and displays remarkable vision. He has a contagious energy that sparks excitement for technology to those with whom he comes in contact.

Of particular value to me was Matt's team player mind-set, enthusiastic embrace of change, and unwavering commitment to exceeding customer expectations. He frequently worked side by side with his technicians. I remember his well organized and thorough software image creation and the staff training he provided while deploying new laptops to all the teachers in the last week of school. On another occasion he joined with the Tech Team again, rolled up his shirtsleeves, un-boxed and set up numerous new printers for the entire District during the hot summer days prior to the start of school. He never expected one of his techs to tackle something that he himself wouldn't do. Matt multitasks amazingly well and is able to handle a high-volume workload. I regularly received unsolicited praise from teachers and students commending Matt's outstanding level of service, professionalism and follow-through.

Matt was a hardworking, very supportive, reliable, and dedicated Director. He was always available (either by phone, email, chat, or in person) to assist me whenever I had questions or needed an extra hand. He also trusted my abilities and allowed me to work independently with minimum supervision. I trusted him unquestionably and was happy working for him. He consistently demonstrated qualities that made him a superior technology director, and he has my highest recommendation for the Director of Technology position with your school district.

Sincerely yours,

Phyllis L. Risdon
Information Systems Support Technician, Retired